



Volunteer Now

Donate Now



*Wishing a very Happy Mother's Day to all mothers, grandmothers, aunts, and mentors who have made an impact on our lives.*

*"We are born of love; love is our mother." —Rumi*

*"Mothers give us life and love. They have a hard job; they deserve to be celebrated. It's just difficult to celebrate when your mum has gone and it feels your guts have been ripped out while your life has been simultaneously turned upside down and shaken all over the floor. When reminders of this well-marketed holiday pops up in my day, mostly I want to hit something.*

*Grief is a response to loss that most of us have faced, or will face soon enough. But like many aspects of mental health, it's something we don't seem that good at talking about. Everyone responds to grief differently, and your own response can change on a day-by-day basis. It can be a numb or raw, a staid or sobbing pain that settles in your bones, without the schedule or process you expected..."*

[Read the rest of the article \*\*How to Survive Mother's Day When You're Grieving\*\* here.](#)



## Medicare/Medicaid Recertification Survey

Hospice organizations must be licensed in the state(s) in which they provide care. The State of Georgia periodically (every 2+/- years) sends specially trained surveyors to assess each hospice to ensure they are meeting the state and federal "Conditions of Participation" (rules and regulations). Surveyors evaluate and examine all areas of the organization including documentation, policies and procedures, and physical facility if operating a Hospice House. The surveyors compile their information on-site over several days by reviewing charts and records, and interviewing staff, caregivers, and patients. The findings are reported to the Center for Medicare/Medicaid Services and can affect payments for hospice services, recertification, and licensure with the state and federal governments.

HGI had its survey in April and we are pleased to announce that we are, once again, **DEFFICIENCY FREE!**

Susan Conway, COO and acting Executive Director, said, "Having a deficient free survey is an accomplishment that many hospices rarely achieve. This could not be obtained without all of the HGI team members' hard work and dedication to providing compassionate care in a safe environment!"

HGI prides itself in exceeding community expectations across all aspects of hospice care and a deficiency free survey proves we are doing things right!

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## EMPLOYEE SPOTLIGHT

### *Get to know your Hometown Hospice team*

#### **Jamie Burriss** **Chief Financial Officer**

Jamie joined the HGI team in 2017. A native of Michigan, she moved to the Golden Isles 17 years ago to escape the frigid winter weather and start anew with her young son. She was initially going to move to Port Charlotte, Florida but had visited family friends on St. Simons over the years and they convinced her to move here instead. She says, "...where I at least knew someone and could find my way to the grocery store. I was moving across the country and leaving all my family, so it was comforting moving somewhere that was smaller like back home and friends that were like family."

With a Master's of Business Administration and a concentration in Accounting, Jamie brings an extensive background in finance, marketing, and business management to HGI and she strives to help patients and families understand the financial aspects of hospice care.

In her spare time, Jamie likes being on the water or relaxing by the pool. She also loves spending time with her husband and three sons at their lake house.



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## About Hospice of the Golden Isles

[Hospice of the Golden Isles](#) provides expert, compassionate care for those living with an advanced illness. The special care that hospice provides allows patients to live life to the fullest. We are proud to offer **The Best Care When It Matters Most** regardless of ability to pay.

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