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Hospice of the Golden Isles Named as Prestigious 2013 HOSPICE HONORS Recipient

Brunswick, GA, May 3, 2013 — Hospice of the Golden Isles has been named a recipient of the 2013 Hospice Honors award, a prestigious national award recognizing hospice agencies that provide the best patient care as rated by the patient's caregiver.

Deyta, LLC, a company specializing in healthcare satisfaction and quality measurement, awards this annual honor to the top 100 hospice providers nationwide that continuously provide the highest level of customer satisfaction as measured from the caregiver's point of view. Deyta evaluated satisfaction survey results from over 1,200 partnering hospice agencies with an evaluation period of the calendar year 2012. Deyta analyzed the five key drivers of caregiver satisfaction as the basis of the Hospice Honors calculations, including indicators such as overall quality of care and after-hours response during evenings and weekends.

"Hospice Honors defines a new standard of excellence in the patient and family experience for hospice agencies," says Liz Silva, Deyta's Vice President of Hospice Services, "Identifying these top-performing hospices is our way of recognizing organizations that have demonstrated high quality of care to both patients and caregivers. That positive family experience is a key driver of ongoing patient-focused care and overall agency success."

Karen Brubaker, Hospice of the Golden Isles' Chief Executive Officer, and Dr. John Shaner, Hospice Medical Director, accepted the Hospice Honors award at the National Hospice and Palliative Care Organization's leadership conference in April. "We were proud to accept this award on behalf of our exceptional, dedicated team of professionals that provides the highest quality hospice care in our local community," says Brubaker. "We are excited to be recognized as a top performer in the hospice industry, ranking among the very best programs in the nation. Our Board of Directors and hospice team is so pleased that 99% of families who have used our services would 'definitely recommend' our hospice to others."

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